

Spectrum Health Safety Reporting

Safety reporting is an extremely important component of patient safety and quality improvement. Spectrum Health Hospitals' have created a culture of safety and take it very seriously. Safety reporting should not be looked at as being punitive, but as quality and patient safety opportunities.

The safety reporting system is entitled ERS and is programmed for anonymous reporting if you choose. If you share your identity, you will receive feedback. When you submit a report in ERS, a tracking number will be displayed in the upper corner. You may use this number to inquire about the status of the report.

It is important for residents to submit reports for patient safety and quality improvement and to help improve the Spectrum Health system. Safety reporting is also a requirement by the ACGME, our Graduate Medical Education's accrediting body.

To Submit an ERS Report:

Log into Insite (intranet) with your Spectrum Health Network ID

From Insite>Tools & Services>ERS Reporting

From ERS reporting, follow the prompts

**Please don't rely on someone else
to submit a safety report!
Thank you!**