



Spectrum Health Renucci Hospitality House

Our January 16, 2019 LEAD Learning Session featured Spectrum Health's Renucci Hospitality House (RHH). We had the pleasure of learning from Laurel Viewig, Manager of Hospitality Operations, as well as the Dent Family who have traveled from Bloomington Hills, MI to receive care at the Helen DeVos Children's Hospital's Intensive Feeding Program for their son, Henry.

Renucci Hospitality House, located next to Butterworth Hospital, is an affordable (\$45 per night) home away from home for family members of patients who live over 30 miles from Grand Rapids. RHH provides guests with private guest rooms and private baths and apartment-like suites for bone marrow transplant patients and their families. Guests will find many amenities including complimentary meals prepared by volunteer groups, comfortable common areas for families to interact, full kitchen and dining room, a playroom for small children, laundry room, quiet rooms, a library with books and computer with internet access, an outdoor play area for children and the Appelt Family Garden—where they can enjoy the beauty of nature.



John and Jackie Dent were on hand to share their experience at RHH. They arrived eight weeks ago and have two weeks remaining before Henry completes his therapy with the Intensive Feeding Program. They shared that in addition to RHH being in such close proximity to the program, the thoughtful staff makes sure that patients in this program have access to all the gadgets needed for success including a specific chair, food scale and other kitchen appliances. With RHH's affordable nightly rate, the Dent family's long-term stay at the house has also saved them thousands of dollars in lodging costs.

Because the RHH is a patient and family support service and therefore not covered by insurance, philanthropy is necessary for the house to operate day to day and provide needed updates. Since opening 20 years ago, 53,000 families have stayed at RHH, and now the 37 rooms are in need of a refresh. Please consider allocating your LEAD gift to helping us meet our goal of \$635,000, which will enable us to replace the aging, outdated and well-loved furniture, and update the room with new flooring and wall coverings. Please consider allocating your LEAD gift to help provide families like the Dent's with an exceptional experience.