

Testing for COVID-19

Below is information on how to schedule a COVID-19 test.

For more information, visit: spectrumhealth.org/covid19test

Step 1

Screening Assessment

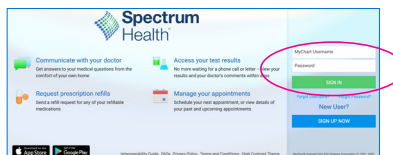
- First you must be screened to determine if you qualify for a COVID-19 test. Start by going to Spectrum Health MyChart.
- If you are over 18 years of age you do not need to be a Spectrum Health patient to use this service.
- If you already have a valid physician order, proceed to Step 2.

To access MyChart:

A Download the Spectrum Health app



B Visit mychart.spectrumhealth.org



Once in MyChart, follow the instructions found at spectrumhealth.org/covid19test to conduct your screening. If you require an interpreter or special assistance, or if you are a pre-procedure or surgery patient, call the **COVID-19 hotline: 833.559.0659**.

For Parents/Guardians:

If your child is a minor (0 to 11):

If the minor is **not** a Spectrum Health patient, please call the COVID-19 hotline at 833.559.0659 to be screened and schedule a test.

If the minor is a Spectrum Health patient, you may use MyChart to virtually screen and to self-schedule a COVID-19 test. You will first need to have proxy access to their account. If the minor is an existing patient and you need to establish proxy access, please contact customer support at 877.308.5083.

If your child is an adolescent (12 to 17):

If your child is **not** a Spectrum Health patient, they can call the COVID-19 hotline at 833.559.0659 to be screened and schedule a test.

If your child is a Spectrum Health patient, they can log into their existing MyChart account and use the virtual screening and COVID-19 test self-scheduling feature. If they do not have a MyChart account, please contact customer support at 877.308.5083. To gain proxy access as a parent, please contact customer support at 877.308.5083. To receive access we need to speak to you and your child by phone.

Step 2

Schedule Test

The screening will determine if you qualify for a test, and if so, provide instructions. Self-scheduling is available through MyChart.

Note: An appointment is required to get a COVID-19 test. We will not be able to accommodate walk-ins or drive-ins at any COVID-19 testing site without an appointment for that day and location.

If you already have a valid physician order and only need to schedule your appointment, choose one of the options below:

1. If you have a paper order, follow the process for MyChart screening and test self-scheduling above. During the screening you will have an opportunity to select that you have a valid order.
2. If your order appears underneath "Appointments you need to schedule" on your MyChart homepage, select "Schedule Now".
3. Call 833.559.0659 to schedule.

Step 3

Get Your Results

- Your test will be processed, and it may take up to seven days before you receive your results.
- The CDC advises you should stay home and away from others while waiting for test results.
- Review your results as soon as they are available through Spectrum Health MyChart.
- You will be contacted if you test positive for COVID-19, and you will receive a call from the health department with safety instructions.
- If you test negative continue to follow CDC guidelines for staying safe.