About the Renucci Hospitality House

The Renucci Hospitality House opened in 1999 to provide affordable, safe, comfortable and convenient overnight accommodations for families whose loved ones are hospitalized at Butterworth and Blodgett hospitals and Helen DeVos Children’s Hospital.

When a loved one is ill or injured, the last thing family members should need to worry about is finding a place to stay. Renucci Hospitality House serves as a “home away from home” for out-of-town families. These families live at least 30 miles away and usually are unfamiliar with the Grand Rapids area.

The many comforts and conveniences of the Renucci Hospitality House allows family members to focus on helping their loved one heal as quickly and completely as possible—conserving their own strength and energies to support their loved one’s recovery.

Built by philanthropy, the Renucci Hospitality House stands as a testament to the caring and commitment of donors who understand the importance of having families close by when illness or injury occurs.

How You Can Support the Renucci Hospitality House

Your help is needed to assure that the comfort and convenience of the Renucci Hospitality House is available 24 hours a day, 365 days a year to all families who need these special services.

Cash and non-cash donations of time and talent will help assure that every guest feels welcome and supported during a time of crisis or grief—whenever it occurs—so healing can begin.

Gifts of Cash

Cash donations help to cover the cost of a room for families who do not have the ability to pay, or to purchase needed items for the house. Gift cards also are appreciated. Call the Spectrum Health Foundation at 616.391.2000 for more information.
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Gifts of Time and Talent

Many opportunities to help families in need are available to suit your personal interests and talents. A gift of time or talent may be given in the following ways:

Greeting guests – help greet new guests as they register and get settled in to make them feel more at home.

Baking – individuals or groups can provide baked goods for our guests to enjoy. Consider baking in our kitchen—filling the house with the wonderful smell of fresh-baked breads and desserts.

The Meal Program – you may choose to serve a 6 p.m. dinner (7 days a week) or a 9 a.m. breakfast (Saturday and Sunday only). See the Meal Program section of this brochure for more information.

Organizing supplies – storage areas, supplies and donations need regular attention to keep them neat and organized.

Library assistance – help to organize and rotate books and magazines.

Decorating – the holidays require special attention to make the house warm and inviting for our guests. You or your group can help decorate the house to make the house warm and inviting for our guests.

Gift bags – volunteers can help to fill our guest bags with the many donated gifts and items that our guests may need during their stay.

The Meal Program

The Meal Program is an excellent opportunity to make a difference in the lives of families in crisis. Many of our guests gratefully tell us how the homemade evening meal provided by volunteers is the only meal they’ve had all day. Participating in the Meal Program is easy, just follow these steps:

• Establish a contact person for your group.
• Select a date that works for your group.
• Visit the Care Calendar at http://carecalendar.org.

1. Log on to our Calendar. The Care Calendar ID is 101980. Security Code is 1.
2. Select the Month and Date that you’d like to provide your meal.
3. Under the Helper Sign Up section enter the following information:
   - Name of Group
   - Menu
   - Name of coordinator (currently under the ‘Association’ heading)
   - Phone number
   - Valid email address
4. Select the “sign up” button
5. You’re all done!

• About one week before your scheduled meal date, enter your menu into the CareCalendar. We like to inform our guests ahead of time about what will be served.
• Please provide enough food for 45 to 50 people plus your group of volunteers.
• Be ready to serve, buffet style, at 6 p.m. for dinner and 9 a.m. for breakfast.
• Plan to keep the serving line open for about 45 minutes.
• After guests have been served, volunteers are encouraged to help themselves and mingle with the guests.
• Clean up will take approximately 45 minutes, you simply rinse dishes and put them in the dishwashers. Employees will empty the dishwashers when they are done.
• We recommend a minimum of three volunteers and a maximum of 10, but all are welcome.

Additional Details

• Meals do not need to be elaborate but should include a warm entrée, a fruit or vegetable, salad and a dessert. Anything more is up to the volunteer group.
• The house provides:
  - Paper napkins
  - Basic dishes and cups
  - Silverware
  - Serving utensils
  - Pots and pans
• Other items you can provide:
  - disposables such as paper plates and cups
  - additional drink choices (no alcohol is allowed)
  - disposable bowls for soup, salads or desserts
• For dinner service: the kitchen is open beginning at 2 p.m. to prepare and cook the food on-site. Most program volunteers arrive at 4:30 p.m. and leave by 7:30 p.m., including cleanup time.
• For breakfast service: the kitchen is open beginning at 7 a.m. to prepare and cook the food on-site. Most program volunteers arrive at 7:30 a.m. and leave by 10:30 a.m., including cleanup time.
• At least one person from your volunteer group should arrive at least one hour prior to serve time to cover details with a Renucci Hospitality House employee.
• You will receive more information when you arrive to further assist you.

Questions?

Call Ingrid Chicas, Supervisor, Renucci Hospitality House, at 616.391.1790 or 616.391.8139.

Wayfinding and Parking

The Renucci Hospitality House is located on Ransom Street, near Crescent, behind Butterworth Hospital. From the intersection of College and Michigan, drive south on College, turn right on Lyon and turn right on Ransom. Take Ransom to the corner of Crescent and Ransom streets.

Free parking is available in the adjoining parking ramp. From Ransom Street, enter Ramp 6 next to and just north of the Renucci Hospitality House. This is a gated entrance, so you will need to push the silver “call” button and tell security you are providing a meal for the guests. Park on floor 3 or 4 and go to Level A to enter the Renucci Hospitality House.

A cart is available in the lobby for use as you unload your vehicle.

For more information, including detailed driving directions, go to spectrumhealth.org/renucci.
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- Establish a contact person for your group.
- Select a date that works for your group.
- Visit the Care Calendar at http://carecalendar.org.

1. Log on to our Calendar. The Care Calendar ID is 101890. Security Code is 1.
2. Select the Month and Date that you’d like to provide your meal.
3. Under the Helper Sign Up section enter the following information:
   - Name of Group
   - Menu
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   - Phone number
   - Valid email address
4. Select the “sign up” button
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Gift bags – volunteers can help to fill our guest bags with the many donated gifts and items that our guests may need during their stay.