

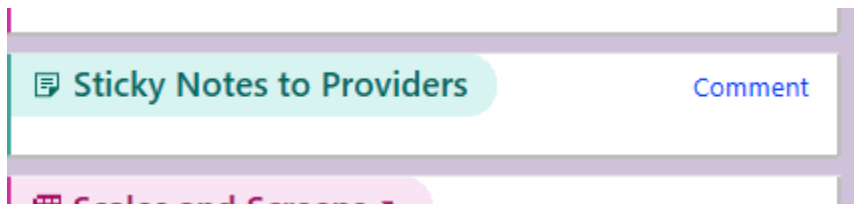
COVID-19 + Patient Rounding for Postpartum – May 20, 2020 1400

Spectrum Health contact: Charmain Kyle *Highlight denotes new content

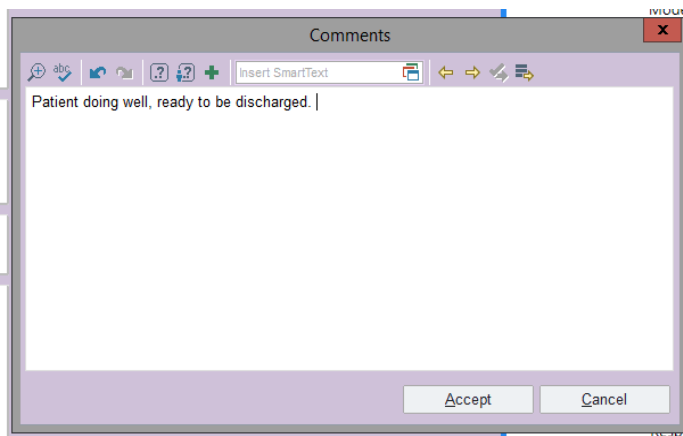
Minimizing traffic into COVID-19 patient rooms.

Postpartum Virtual Visits for Low Risk Patients

- Postpartum nurses communicate with providers using "Sticky Notes to Providers" which is in the patient Summary-Prof Exchange Report almost all the way down.



- Nurses click on "Comment" to type comments to providers that are non-urgent.



- Providers will be able to see this documentation in their "Notes from Clinical Staff" section. They will be able to respond back to nurses and write comments as well.
- Provider calls into room and talks to patient, answers patient questions.
- Provider documents in chart the visit was done virtually.
- Nurses will need to check "Sticky Notes" section throughout shift for updates.
- Provider will see patient *if patient or nurse have a concern that needs a physical examination*

Nurses can still contact provider via PerfectServe for urgent issues such as high blood pressure.