Welcome to Spectrum Health
Are you here to be seen in the emergency department?

NO

What service are you here for today?

OR

OB Triage or Radiology Appt Patients:
Proceed to the end of the street, then turn right on Lyon and right again onto Ransom

If no emergency department services needed, advise to turn around (circle behind security vehicle) and exit north off Barclay

YES

Are you here to be screened for coronavirus?

NO

What are you here to be seen for? Further assess if patient is appropriate for the COVID tent

YES

Are you less than 65 years old? Is the patient well appearing, not in any distress?

YES

Proceed to the right of the cones to the COVID screening tent. Direct parking for COVID patients to Ramp 8.

NO

Direct all other chief complaints to the main emergency department entrance.
Proceed to the left of the orange cones, entering the ED at the “Adult Emergency” sign

YES

Does the patient ONLY have respiratory complaints?
- Fever or Chills
- Cough
- Shortness of Breath
- Body Aches
- Sore Throat

Important Information
- Direct all staff to the screening locations
  - Women’s Health Entrance
  - Ramp 7 & HDVCH Skywalk
  - HDVCH Main Lobby
- Staff parking in the south ramp or ramp 6 need to turn around, take Michigan, Lafayette, Lyon, Barclay
- EMS Traffic:
  - Priority One and CPAP traffic will enter via the “Exit” side of the “Adult Emergency” entrance and park along the south side of the COVID tent; entering the hospital via the same ambulance entrance doors.
  - Tent appropriate EMS traffic will park in the Priority One parking and enter the tent through the patient entrance.
  - All non-priority traffic will park in ramp 6, using the hospital entrance via the west side of the ramp and entering the ED following the signage to Blue Mod.