Consults Without Face-to-Face Visit

**Intended Audience:** Providers completing consults without a face-to-face visit with the patient

**What’s in it for me?** To help reduce provider exposure and preserve PPE during the COVID-19 pandemic, a new consult code and note have been created. The new tools can be used when a consult is completed by chart review only, without a face-to-face visit with the patient.

**New SmartText Template**

The new template will be available when clicking Consult Note in a navigator or searching for *chart review* in the Insert SmartText search box.

![SmartText Template](image)

**New Charge Code**

A new charge code has been added to the charge capture that pops up after signing a consult note. This charge should only be used when there has not been a face-to-face visit with the patient within the previous 14 days and will not result in a transfer or face-to-face visit within the next 14 days. Greater than 5 minutes of medical consultative time is required.

![Charge Code](image)